

WE AIM TO

Provide the necessary support to individuals enabling them to achieve their full potential as valued citizens in the community.

WE ADHERE TO FOLLOWING IMPORTANT PRINCIPLES

- · To treat you as an individual
- · To support you to achieve positive outcomes
- To treat you with dignity and respect
- · To empower you to make decisions
- To assist you to be in control
- · To support you to overcome prejudice
- · To support you in your relationships
- To support you to plan what you wish to achieve through a person-centred plan
- To support you to choose your home, whether alone or with others to share and in the community of your choice

ELEXIBILITY

We will ensure that you receive your support at a time convenient to you, to fit around your lifestyle. We will accommodate any changes you wish to make as we recognise that your needs may change.

STAFFING

You will be involved in the recruitment of your own staff. This ensures that you are supported by people you like and who you get on with and whom you can trust.

CIRCLES OF SUPPORT

We will assist you to maintain and develop your relationships with the people that are important to you.

WE WILL

- · Promote your independence
- Protect your rights
- · Protect confidential information
- Promote freedom
- Ensure your security and safety
- Encourage you to develop friendships and relationships
- Help you to widen your social life
- Involve you in the community where you live (if you wish)
- Promote and enhance personal happiness